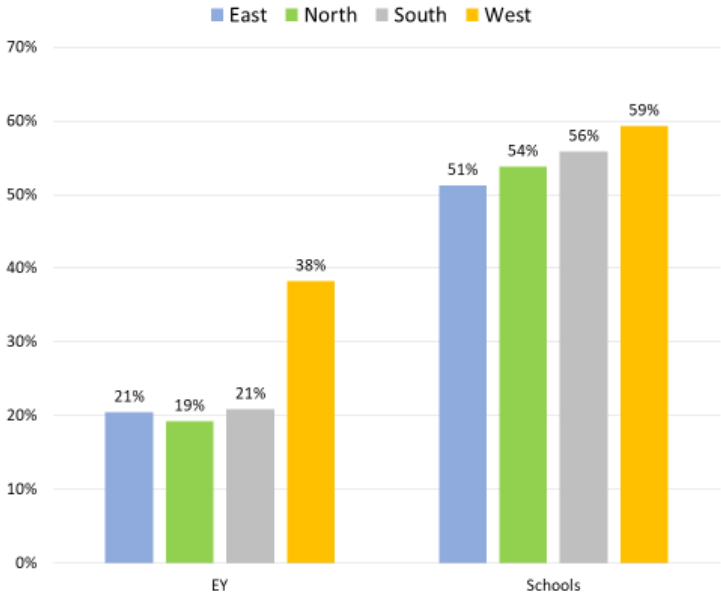


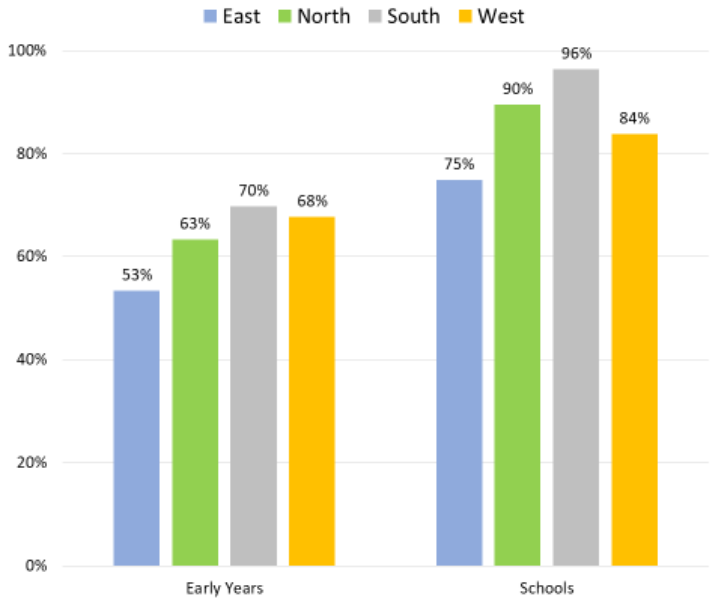
Appendix 2 – Summary of Key Performance Indicators introduced from April 2021

KPI 1.1 – Percentage of requests for professional support/advice that are resolved at LIFT without the need for formal referral or intervention

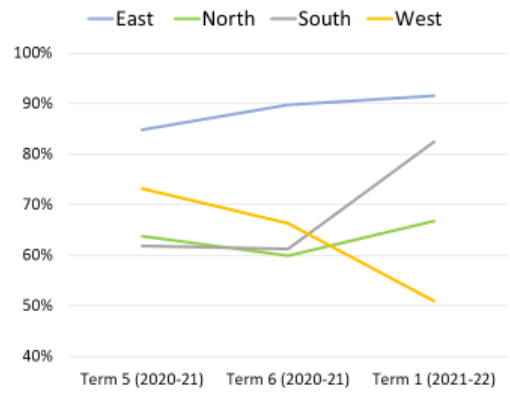
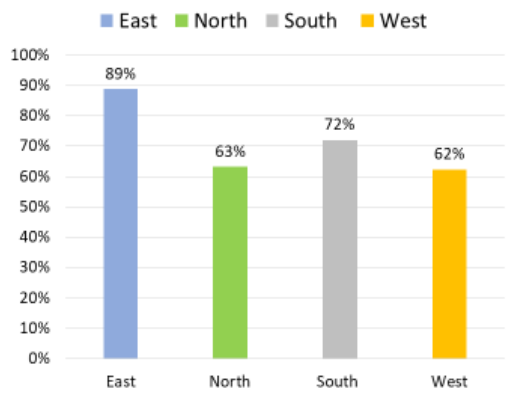
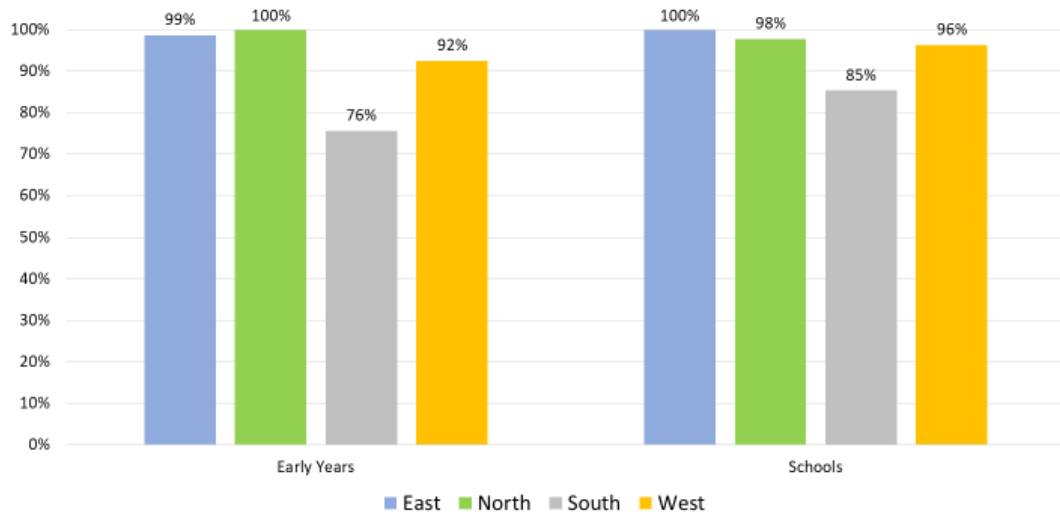
	East	North	South	West
Early Years	21%	19%	21%	38%
Schools	51%	54%	56%	59%



KPI 1.2 - school's engagement with the service (via LIFT, direct contact)

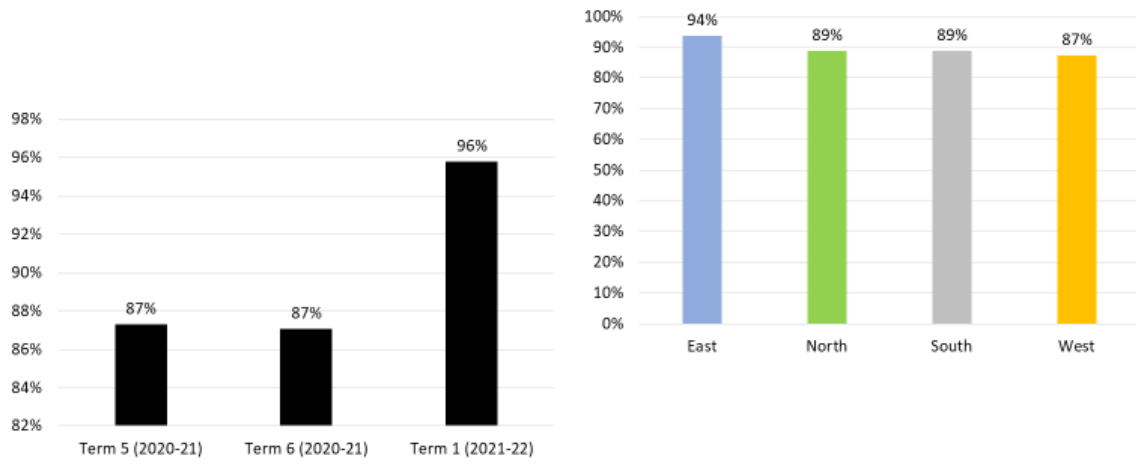


KPI 1.3 - Satisfaction reported by school/ setting following LIFT indicated through survey/ feedback questionnaire

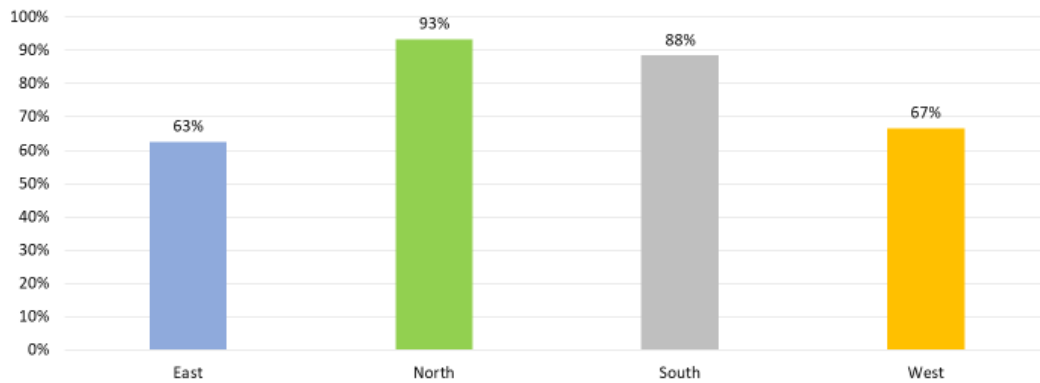


KPI 2.1 - At review how many pupils achieved or making significant progress towards the targets set by Specialist Teacher

KPI 2.2 - School/ setting reporting increased staff confidence in meeting the needs of CYP indicated through survey/ feedback questionnaire



KPI 2.3 - Parents' reporting an increase in confidence in the school/setting meeting pupil needs, indicated through survey/ feedback questionnaire



KPIs 3.1 - 3.2—
Staff and parents'
confidence of
knowledge and
skills to meet
needs

